Review requirements for video visit

- Computer with a camera
- MyChart account
- Zoom app [Download here.]

A MyChart account is required for eCheck-In before your video visit and to connect to your video visit. If you do not have an account, please sign up at MyPatientChart.org or contact your provider's office.

With MyChart, you can:
- eCheck-In for your upcoming appointments
- View your health summary
- View test results
- Request prescription renewals
- Communicate securely with your care team

Complete eCheck-In

eCheck-In allows you to sign forms, pay co-pays, confirm contact information and verify insurance details needed for your visit. This can be done up to seven days before your appointment.

1. Go to Visits, then Appointments and Visits and select your visit. Click eCheck-In.

2. You will be asked a series of questions to collect information needed for your visit. Select Next to proceed through the questions and select Submit when you are finished.

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Turn off pop-up blockers

Instructions for turning off your pop-up blockers can be found by selecting Mozilla Firefox, Google Chrome or Microsoft Internet Explorer.
### MyChart Video Visit Guide - **PC or Mac (Computer)**

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**Begin video visit through MyChart**

[MyPatientChart.org](http://MyPatientChart.org)

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**1.** Go to **Visits**, then **Appointments and Visits** and select your appointment.

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**2.** Click **Begin Video Visit**.  
(You can do this starting 30 minutes before your appointment time.)

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**3.** Click **Launch Meeting**.

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**4.** Please wait for your provider to start the video visit.

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[Washington University Physicians](http://WashingtonUniversityPhysicians.com)
5 Select Join with Computer Audio.

6 Select Start Video. If you do not see this icon, move your mouse anywhere over the screen.