

# MyChart Video Visit Guide - *Android Devices*

## Review requirements for video visit

- ✓ Tablet or smartphone with a camera
- ✓ MyChart account
- ✓ MyChart mobile app  
[Download here.](#)
- ✓ Zoom mobile app  
[Download here.](#)

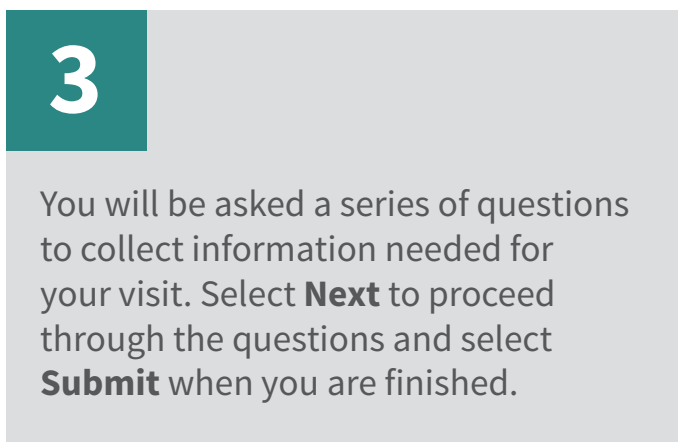
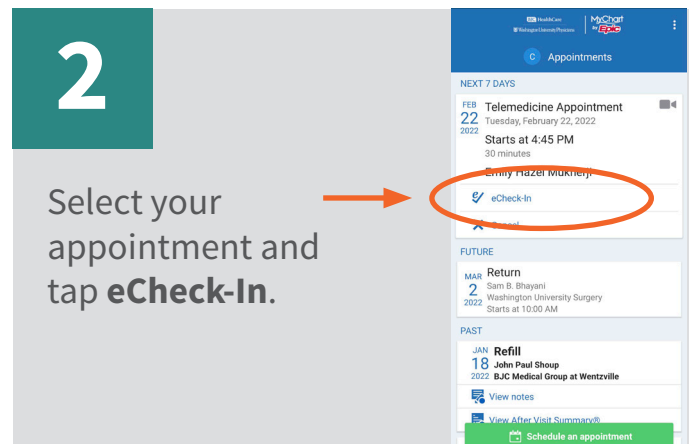
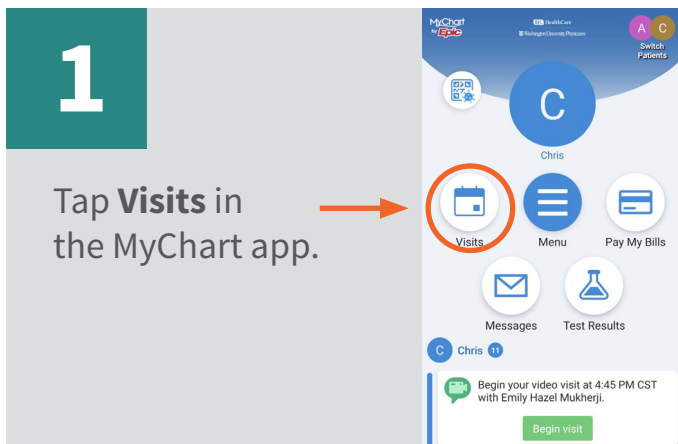
A MyChart account is required for eCheck-In before your video visit and to connect to your video visit. If you do not have an account, please sign up at [MyPatientChart.org](https://www.mypatientchart.org) or contact your provider's office.

### With MyChart, you can:

- eCheck-In for your upcoming appointments
- View your health summary
- View test results
- Request prescription renewals
- Communicate securely with your care team

## Complete eCheck-In

eCheck-In allows you to sign forms, pay co-pays, confirm contact information and verify insurance details needed for your visit. This can be done up to seven days before your appointment.

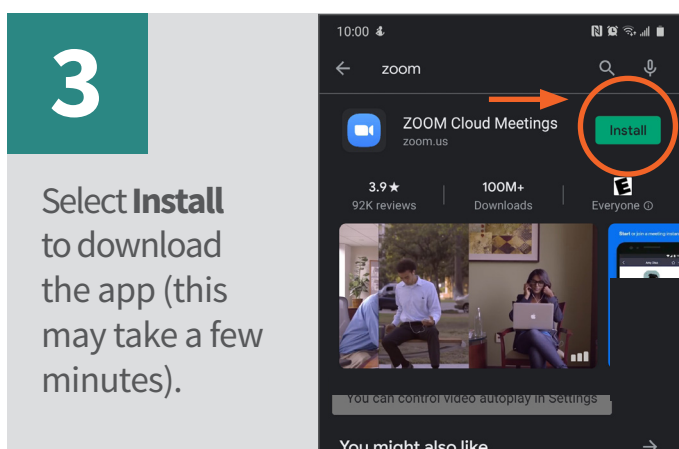
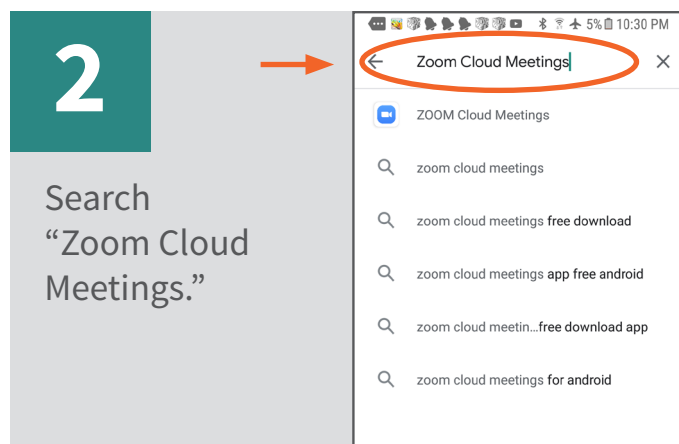
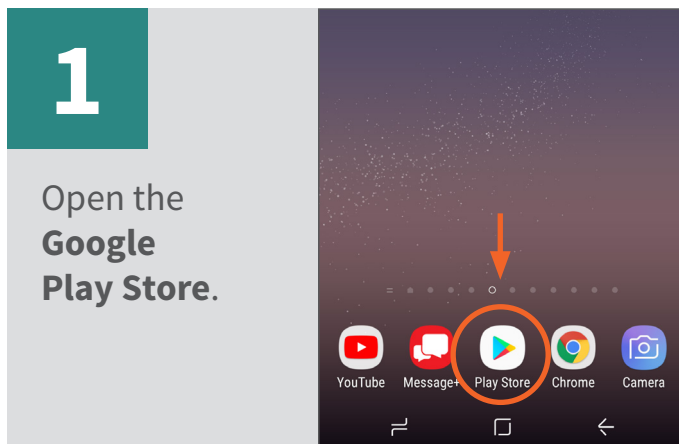


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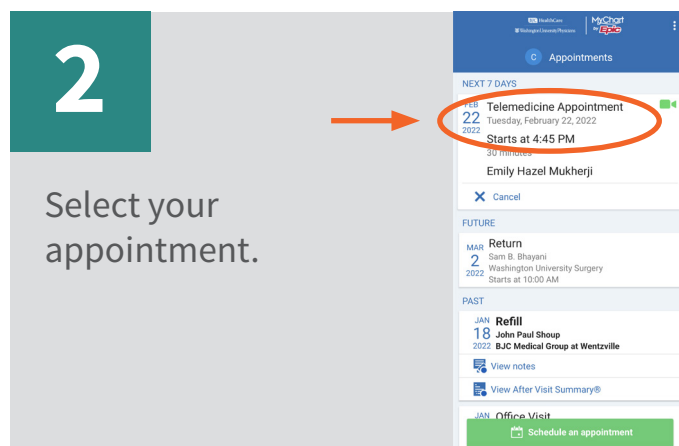
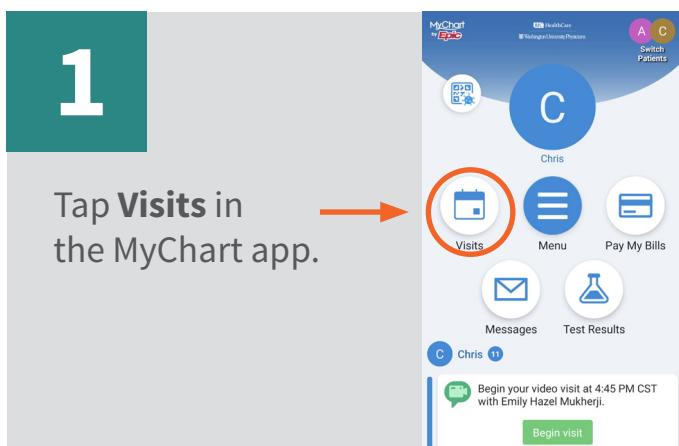
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## Download the Zoom app ahead of your visit

[Download here](#) or follow the steps below.



## Begin video visit through MyChart app

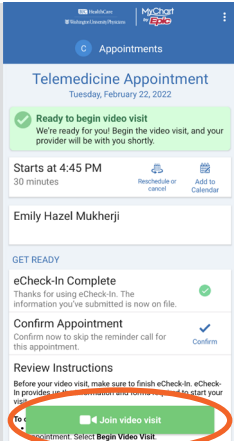


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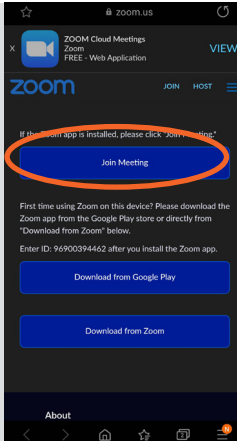
**3**

Select **Join Video Visit**. (You can do this starting 30 minutes before your appointment time.)

A screenshot of the MyChart mobile app showing an appointment for 'Telemedicine Appointment' on Tuesday, February 22, 2022, starting at 4:45 PM. The page includes sections for 'Ready to begin video visit', 'eCheck-In Complete', 'Confirm Appointment', and 'Review Instructions'. At the bottom, a green button labeled 'Join video visit' is circled in red, with an orange arrow pointing to it from the text on the left.

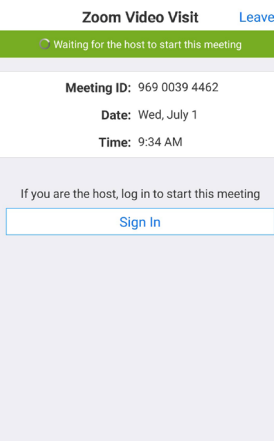
**4**

Click **Join Meeting**.

A screenshot of the Zoom mobile app. The 'Join Meeting' button is circled in red, with an orange arrow pointing to it from the text on the left. Below the button are options to 'Download from Google Play' and 'Download from Zoom'.


**5**

If your provider has not yet joined, please wait for them to start the visit.

A screenshot of the Zoom app interface showing 'Zoom Video Visit' with a 'Leave' link. It displays 'Meeting ID: 969 0039 4462', 'Date: Wed, July 1', and 'Time: 9:34 AM'. Below this, it says 'If you are the host, log in to start this meeting' with a 'Sign In' button.

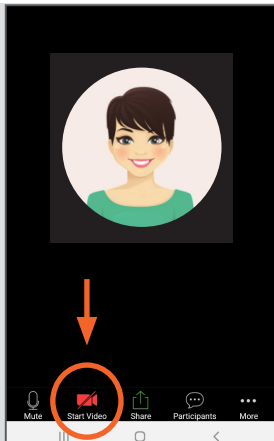
**6**

Select **Call via Device Audio**. If you do not see Audio at the bottom of your screen, tap anywhere on the screen for it to appear.

A screenshot of the Zoom app showing a video call in progress with a female avatar. At the bottom, the 'Call via Device Audio' button is circled in red, with an orange arrow pointing to it from the text on the left. Other icons like 'Join Audio', 'Start Video', 'Share', 'Participants', and 'More' are also visible.

**7**

Select **Start Video**. If you do not see Start Video on the bottom of your screen, tap anywhere on the screen for it to appear.

A screenshot of the Zoom app showing a video call in progress with a female avatar. At the bottom, the 'Start Video' button is circled in red, with an orange arrow pointing to it from the text on the left. Other icons like 'Mute', 'Share', 'Participants', and 'More' are also visible.

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