MyChart Video Visit Guide - **PC or Mac (Computer)**

### Review requirements for video visit

- **✓** Computer with a camera
- **✓** MyChart account
- **✓** Zoom app
  > Download here.

A MyChart account is required for eCheck-In before your video visit and to connect to your video visit. If you do not have an account, please sign up at MyPatientChart.org or contact your provider’s office.

*With MyChart, you can:*
- eCheck-In for your upcoming appointments
- View your health summary
- View test results
- Request prescription renewals
- Communicate securely with your care team

### Complete eCheck-In

eCheck-In allows you to sign forms, pay co-pays, confirm contact information and verify insurance details needed for your visit. This can be done up to seven days before your appointment.

1. Go to the **Visits** page and select your visit. Click **eCheck-In**.

2. You will be asked a series of questions to collect information needed for your visit. Select **Next** to proceed through the questions and select **Submit** when you are finished.

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### Turn off pop-up blockers

Instructions for turning off your pop-up blockers can be found by selecting **Mozilla Firefox**, **Google Chrome** or **Microsoft Internet Explorer**.
Begin video visit through MyChart

MyPatientChart.org

1. Go to Visits page and select your appointment.

2. Click **Begin Video Visit**. (You can do this starting 30 minutes before your appointment time.)

3. Click **Launch Meeting**.

4. Please wait for your provider to start the video visit.

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5 Select Join with Computer Audio.

6 Select Start Video. If you do not see this icon, move your mouse anywhere over the screen.